



How to order student uniform using Click and Collect

Due to Covid and the need for social distancing we are continuing to sell uniform online only. All orders need to be placed using the online shop and collected from the Academy as follows:

Pick and click

- Visit the uniform shop on the ARA website: <https://www.alecreedacademy.co.uk/uniform-shop>
- Place your order using the sizing guide (available on the website)

Collect

- Collect your uniform from the Main Reception in the High School. Collection times are below:

Dates	Collection Time
06/07/2021 – 23/07/2021	Uniform will be given to the student to take home or by collection Mon-Fri between 9am and 1pm (from Main Reception)
26/07/2021 – 25/08/2021	Items ordered by Tuesday evening each week will be available for collection on Wednesday each week between 10:30am – 1:30pm
26/08/2021 – 05/09/2021	Monday to Friday between 10:30am – 1:30pm
06/09/2021 - After	Uniform will be given to students

Returns

- Returns should be made within 30 days of purchase. A full refund will be made, or item exchanged, if the uniform is in the same condition with labels attached. Please keep your email receipt as proof of purchase. Please note that due to a limited service over the school holidays, refunds and exchanges may take longer than normal to process.

Contact

- If you have any queries, please check the Frequently Asked Questions below and if this doesn't answer your query, please email the uniform shop: Uniformshop@alecreedacademy.co.uk
- For technical queries please contact Finance@alecreedacademy.co.uk

Frequently Asked Questions (FAQ):

How do I get the right size of uniform? A full sizing guide is on the website, please use this. We have also found that when buying High School uniform, parents should check the size of blazer needed using the sizing guide and then buy a one size bigger for the jumper. So, if the blazer needed is 35 inches, the jumper should be 36 inches.

Can I return/exchange my uniform if it does not fit? Yes, returns will be accepted

Do I need a ParentPay account? Not to purchase uniform, you will be directed to our online shop and can pay by card.

You will still need to create a ParentPay account however as we are a cashless academy. New starters will be given ParentPay details in September 21.

Can I pay by cash? No, to minimise the spread of the Covid virus, we will not be accepting any cash.

What uniform do I need to buy? The full list of required uniform can be found on the website:
<https://www.alecreedacademy.co.uk/uniform-shop>